

1	Do you support the city actively pursuing additional broadband options for our community?	Yes
	Yes	44 (77.2%)
	No	5 (8.8%)
	Not sure, I need more information	5 (8.8%)
	Other (please specify)	3 (5.3%)
	Absolutely not. City Government is not responsible for this. The company that wants to run it should be solely responsible for any incurred costs and required permits.	
	ABSOLUTELY NOT! Government responsibility is to protect the RIGHTS of citizens, not compete with the private sector who can do this without an increased burden to taxpayers.	
2	What do you know about the advantages of fiber-to-the-home internet service over other technologies?	
	I know a lot	30 (52.6%)
	I know a little	25 (43.9%)
	I know nothing	2 (3.5%)
3	Do you support building a fiber-to-the-home network in North Ogden?	
	Yes, I think this is an investment the city should make in our future	33 (57.9%)
	Yes, but only if it can be paid for by those that voluntarily sign up for services (no taxes or fees for non-subscribers)	17 (29.8%)
	No	2 (3.5%)
	Other (please specify)	5 (8.8%)
	Ask Kaysville residents if they like this. They have had this shoved down their throats and are now bleeding \$\$\$'s. This is another bad idea in a series of BAD ideas.	
	An Internet provider can provide this cities don't need to be filling this role when the private sector has solutions and service	
	I would prefer the majority of the cost be paid for by subscribers with the possibility of a discounted rate for low-income families and elderly.	
	Only if private enterprise handles it	
	Hybrid of investment and subscribers. Need to be available for all residents not just certain areas	
	4	Who is your current internet service provider?
Comcast/Xfinity Cable		39 (68.4%)
Centurylink DSL		14 (24.6%)
Centurylink Fiber		1
Rise Broadband (Wireless)		1
Vivint (Wireless)		0

	Connex (Wireless)	0
	ViaSat (Satellite)	0
	HughesNet (Satellite)	0
	Other (please specify)	2 (3.5%)
	Tmobile Home Internet	
	Txox	
5	Which Video Services do you currently have?	
	Disney +	33 (15%)
	Apple +	9 (4.1%)
	Amazon Prime Video	39 (17.7%)
	Comcast/Xfinity	16 (7.3%)
	Dish Satellite	3
	DirectTV Satellite	1
	ESPN +	5
	Netflix	40 (18.2%)
	Hulu	21 (9.5%)
	SlingTV	2
	YouTube TV	12 (5.5%)
	AT&T Now	0
	Playstation Vue	0
	Peacock (NBC Universal)	15 (6.8%)
	CBS All Access	4
	HBO/HBO Max	9 (4.1%)
	None	4
	Other (please specify)	7
	ROKU	
	I have streaming services	
	Antenna	
	F1TV	
	I only pay for YouTube TV. Netflix is a promotional freebie from T Mobile and Disney+ is from my son's family plan.	
	None of your business	
	OTA	
6	How much do you pay for internet service each month?	
	I do not have internet service	0
	I only use free hotspots	0
	Under \$50	5 (8.8%)
	\$50-\$100	33 (57.9%)

	Over \$100	8 (14%)
	My internet service is not priced separately, but is part of a bundle of services	7 (12.3%)
	I don't know	1
	Nothing - my internet is included as part of a package (i.e. HOA fees, rent)	0
	Other (please specify)	3 (5.3%)
	This question has nothing to do with whether we should have North Ogden citizens bear the burden of this ill conceived notion..	
	None of your business. If you want to know ask the companies already providing services to the community that don't require a bond or tax increase to cover.	
	Not relative to why this is being explored	
7	What is the download speed of your internet connection?	
	Under 10 Mbps	5 (8.8%)
	10 Mbps - 50 Mbps	3 (5.3%)
	51 Mbps - 100 Mbps	14 (24.6%)
	101 Mbps - 250 Mbps	11 (19.3%)
	I don't know	12 (21.1%)
	Other (please specify)	12 (21.1%)
	this varies there are times that the speed is around 3Mbps but can go as high as 20Mbps at times.	
	It is suppose to be 900mbps although it never hits that. Usually around 400mbps tested.	
	Please be honest in your choices. I currently have Gigabit speed internet as do many others yet it isn't one of your choices. Blatant attempt to curate your data to meet your needs. Very dishonest.	
	I have high speed not sure of the numbers... plenary to stream and for kids to game	
	800mbps	
	400mbps	
	1GB	
	Promo of 600 Mbps DOWN, but only 10 Mpbs UP	
8	Why did you select the Internet service that you currently have? (select all that apply)	
	It is the best priced option available	15 (18.3%)
	It is the fastest option available	22 (26.8%)
	It is the most reliable service available	14 (17.1%)
	It is the best option bundled with other services (i.e. phone, TV)	10 (12.2%)
	I have no other options	14 (17.1%)
	I am part of a bulk contract and am required to have it (through HOA or rent)	1
	Other (please specify)	6 (7.3%)
	employee of centurylink so we get a discount	
	Only one available at the time	
	It is a national company with great service and with techs available when needed	

	It was my second choice. Century Link insisted that I contact the "Property Manager" three different times; a rather unusual request for a single family home. They were unable to locate my property because it is new construction. A connection took over 2 months! Pathetic service.	
	None of your business	
	Don't want to deal with Comcast/Xfinity (previous negative experiences with them)	
9	Would you support the City bonding or undertaking some responsibility for a bond for the installation of fiber lines in North Ogden City?	
	Yes	41 (71.9%)
	No	16 (28.1%)
10	How likely is it that you would recommend your current Internet service to a friend or colleague? (1 being not likely at all and 5 being extremely likely)	
	Average answer is 3.25	
11	Would you like to receive email updates on any news related to the city pursuing additional broadband options?	
	Yes	12 (21.1%)
	No	13 (22.8%)
	If yes, please provide your email address	32 (56.1%)